Promoting Vaccination Take-up at the Last Mile: Evidence from a Randomized Controlled Trial in Rural Indonesia

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Vaccination key to control pandemic but puzzling adoption far from universal

- Vaccination is one of most accepted preventive health behaviors (Brewer, 2021)
- Confidence in vaccines is low recently even during the pandemic (Solís Arce et al.,2021)
- Vaccines prevented 20 million excess deaths in 1st year rollout (Watson et al., 2022)
- BUT Only 61 countries met the WHO goal of 70 % full-vaccination rate (June 2022)
- Why? Three possible explanations
 - Misinformation during pandemic (WHO, 2020; Bursztyn et al., 2022)
 - · Insufficient incentives to vaccine take-up (monetary or non-monetary)
 - Supply and accessibility issues, especially for LMIC (Reza et al, 2022)
- We focus on addressing misinformation in Indonesia and West Java, in particular

Vaccination progress in Indonesia seems to have plateaued once hit 70 %



This data shows how many people have received at least one dose of a vaccine. People who are fully vaccinated may have received more than one dose. Booster shots are additional vaccine doses given to people who are fully vaccinated.

- Misinformation issue stalled the progress?
- 4 in 10 people—mainly in rural—reluctant to get vaccines due to misconception (LSI, 2021; SMRC, 2021)
- 6 in 10 people unable to distinguish hoaxes from facts (Katadata and MoCIT, 2020)

Police and intelligence agency forced to administer vaccines!

Ridwan Kamil Ungkap Hambatan Vaksinasi, Warga Anggap Pandemi Usai



December 2021

March 2022

Aparat Polda hingga BIN masifkan vaksinasi COVID-19 di Jawa Barat



Gelar Vaksin di Polres Cimahi Berhadiah Minyak Goreng dan Beras

YATTI CHAHYATI - Senin, 14 Maret - 20.99.06



BIN Jabar Kian Gencar Tingkatkan Capaian Vaksinasi Covid-19

September 2022



September 2022

Counter misinformation and promote vaccination

- Behavioral science-based information campaign crucial (Bavel et al., 2020)
- Information campaign (virtual) successful in promoting vaccines in early phase rollout (Alsan and Eichmeyer, 2021; Dai et al., 2021)
- \cdot Unclear if same approach effective in later phase ightarrow population with different attitude
- Is vaccine promotion study in later phase still relevant?
 - One-dose global vaccination rates 71 % (Nov 2022) but stalled in some regions
 - + COVID-19 pandemic still here—new variant may emerge \rightarrow cases & deaths \uparrow
- Lack of evidence on strategies to promote COVID-19 vaccine esp in developing countries

- <u>Research question</u>: Does personal information delivery and encouragement from different type of ambassadors promote vaccination?
- Cluster RCT promoting COVID-19 vaccine in rural West Java in a later phase
 - Vary type of ambassadors in each village—one ambassador per village
 - 3 districts with lowest vaccination rates (in Nov 2021 45-50 %)
- Test effectiveness of health cadres, nominated persons, and laypersons
- Interpersonal communication approach to promote vaccination and deliver evidence-based information through door-to-door campaign

Main objectives and contribution

- Test whether health cadres more effective than local leaders in boosting vaccination
 - Health workers (Alsan et al., 2020; Breza et al., 2021), public figures (Banerjee et al., 2019; Alatas et al., 2021), and laypersons (Alsan and Eichmeyer, 2021) all effective in raising awareness of COVID-19, flu vaccines, and immunization
 - Unclear which type is more effective. Study evaluating all types together underexplored
- \cdot Local ambassadors \rightarrow social proximity \rightarrow helpful in boosting vaccination
 - Shared characteristics, local traits, and identities → social proximity → compliance to social norms (Bicchieri et al., 2022)
 - Social proximity effective in countering misinformation about COVID-19 in India (Armand et al., 2021) and flu vaccination in the US (Alsan and Eichmeyer, 2021)

Connection to literature

- Information campaigns and preventive health behaviors and COVID-19 vaccination
 - Use combination of virtual media to disseminate information SMS and/or phone calls (e.g., Dai et al., 2021; Milkman, et al., 2021; Siddique et al., 2022)
 - Video and/or audio recordings (e.g., Alsan et al., 2020; Banerjee et al., 2020; Breza et al., 2021; Torres et al., 2021)
 - We use personal home visits in later phase of COVID vaccine rollout
- Mixed evidence on strategies to promote COVID-19 vaccine promotion in later phase
 - Positive impacts of providing access to vaccines in rural Sierra Leone conducted in March/April 2022 (Mobarak et al., 2022)
 - Null impacts of information campaign using Facebook to disseminate vaccine promotion videos by health workers to millions of people in US and France conducted between December and February 2022 (Ho et al., 2022)
 - We also find **null impacts** of having local ambassadors personally deliver information and promote vaccines

Background

Research design

Results

Conclusion

- $\cdot\,$ One of hardest-hit areas at one time: Cases and deaths account for 16 % and 10 %
- High vaccine supply but high prevalence of misinformation issues
 - <u>Survey findings</u>: strong opposition against vaccines (4 in 10) and many also believe strong immune sufficient (8 in 10)
 - Feb 2022 statistics: 360,000 dropouts (took 1st dose but not 2nd dose within 6mo); > 5 million almost droputs—alerthighest in Indonesia
- History of vaccine hesitancy: diphtheria outbreak in 2017 due to low vaccination rate
- Lack of demand for modern health care, e.g., child birth services, fueled by traditional medical practices (Titaley et al., 2010)

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- ALL treatment groups received information through personal home visits and pamphlet **PPC**
- Health cadres
 - · Community volunteers mainly performed simple health services, e.g., child immunization
- Nominated persons
 - Respondents nominated respected, trusted, and credible persons (up to 3)
- Laypersons
 - (Ideally) Neither health workers nor government officials (e.g., village heads)
 - Control group

• Ambassadors paid two weekly personal visits to respondents and gave pamphlet

- Information contents
 - Efficacy of first and second dose of vaccine and key population
 - Personal benefits of vaccines
 - Social and economic benefits of vaccines
 - Social norms of vaccination (e.g., majority have got vaccinated)
 - Practical topics of vaccination (e.g., where to get vaccines)

- Our sample consists of unvaccinated individuals aged 18+
- Three districts in West Java with lowest $\mathbf{1}^{st}$ dose vaccination rates
- Baseline survey: mid-February until early April
- Intervention: June-July
- Endline survey: mid-August until early October
- Attrition rate \approx 14 %
- Final sample in baseline and endline: 2,801 in 279 villages

- Average respondent 48 years old and majority female (58 %)
- Low to lower-middle income: 55 % unemployed, 70 % primary school or lower, 78 % received social assistance benefits
- Average respondent reported 1 of 8 health conditions—37 % high blood pressure
- An average respondent vaccine hesitant (2.5 out of 5-scale)
- Respondents well-balanced across groups (14 baseline characteristics) Table

• We recruited 279 ambassadors out of targeted 287 villages (97 % success rate)

• Average ambassador relatively young, 40 years old

• 90 % health cadres female, much higher than laypersons (60 %) and nominated persons (34 %)

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• Baseline specification

 $Y_i = \alpha + \beta Cadres_i + \gamma Nominated_i + \theta Y_{0i} + \tau X_{vi} + \epsilon_i$

 Y_i outcomes of individual i in the endline, such as vaccine take-up, registration, and intent

 $Cadres_i$ indicator for health cadres ambassadors group, $Nominated_i$ for nominated ambassadors group; and Layperson reference group

 X_{vi} baseline covariates: demographic and socio-economic characteristics, morbidity history, village-level variables

 Y_{0i} baseline value of outcomes

 ϵ_i standard error clustered at village level

Did intervention promote vaccination (take-up, registration, and intent)?

- Take-up (verified by physical or digital proof when available) (0/1)
- Registration (0/1)
- Take-up / registration (0/1)
- Vaccine intent
 - Likert-scale 1 (strong opposition) to 5 (strong support) re-scale (0 to 1)
- Preferred outcome: Vaccine take-up/registration \rightarrow more objective

No difference in vaccine take-up/registration across groups



- Take-up rate 3.57 % evenly distributed across groups
- Relatively low compared to national progress 5 pp: 71 % - 76 % (Feb-Oct 2022)
- Registration rate, 7.8 %, relatively more pronounced in *Health Cadres* group

No difference in vaccine intent across groups



 Slight increase in intent but the change and level similar across groups

Null treatment effects on vaccination outcomes

	(1)	(2)	(3)	(4)
	Vaccinated or			Vaccine
	registered	Vaccinated	Registered	intent
Panel A				
Non-layperson	-0.001	-0.003	0.003	-0.008
	(0.025)	(0.013)	(0.022)	(0.016)
R^2	0.020	0.015	0.036	0.072
Panel B				
Health cadres	0.015	-0.000	0.016	0.003
	(0.029)	(0.015)	(0.026)	(0.018)
Nominated	-0.017	-0.006	-0.011	-0.018
	(0.026)	(0.013)	(0.023)	(0.018)
Ν	2,778	2,778	2,678	2,467
R^2	0.021	0.015	0.037	0.073
Control mean	0.111	0.037	0.077	0.429
p-value: Health cadres vs Nominated	0.440	0.835	0.508	0.439



- Health condition, fear of side effects, and doubt over vaccine ≈ 90 %
- "Fear of side effects" \downarrow (28 % to 15 %) and "Follow doctor's advice" \uparrow (9 % to 22 %) (Chi-squared p < 0.001)
- Distributions not statistically different between groups • Figure

Nominated ambassadors seem to be perceived better than other types

	(1)	(2)	(3)	(4)	
		Perception on []			
	Perception (index)	Information session	Ambassador's ability to promote vaccines	Vaccine benefits information	
Panel A					
Non-layperson	0.022	0.002	0.003	0.003	
	(0.088)	(0.008)	(0.014)	(0.014)	
R^2	0.024	0.022	0.018	0.017	
Panel B					
Health cadres	-0.125	-0.007	-0.021	-0.021	
	(0.102)	(0.009)	(0.016)	(0.016)	
Nominated	0.192*	0.012	0.032**	0.030**	
	(0.098)	(0.009)	(0.015)	(0.015)	
N	2,302	2,302	2,302	2,302	
R^2	0.040	0.028	0.040	0.038	
Control mean	0.000	0.733	0.709	0.711	
$\ensuremath{\textit{p}}\xspace$ -value: Health cadres vs Nominated	0.006	0.087	0.003	0.004	

Despite better perception, no evidence that intervention improves knowledge

	(1)	(2)	(3)	(4)	(5)
	Knowledge (index)	Knowledge about COVID (index)	Severity of COVID impacts (index)	Benefits of COVID vaccine (index)	Distinguish COVID fake news & facts (index)
Panel A					
Non-layperson	0.022	0.017	-0.029	0.054	0.059
	(0.063)	(0.052)	(0.084)	(0.064)	(0.064)
R^2	0.029	0.026	0.028	0.070	0.029
Panel B					
Health cadres	-0.007	0.024	0.004	0.051	0.001
	(0.072)	(0.058)	(0.100)	(0.076)	(0.073)
Nominated	0.052	0.009	-0.063	0.057	0.117
	(0.071)	(0.065)	(0.091)	(0.071)	(0.071)
N	2,778	2,778	2,778	2,778	2,777
R^2	0.030	0.026	0.029	0.070	0.031
Control mean	0.000	0.000	0.000	0.000	0.000
$\ensuremath{\textit{p}}\xspace$ -value: Health cadres vs Nominated	0.647	0.918	0.691	0.694	0.144

No impacts on health behaviors but health cadres help reduce COVID stress

	(1)	(2)	(3)	(4)	(5)
	Mental health (general)	Mental health (covid)	Compliance (extensive)	Compliance (intensive)	COVID positive post-intervention
Panel A					
Non-layperson	-0.041	-0.129*	-0.038	0.044	0.005
	(0.074)	(0.071)	(0.098)	(0.089)	(0.005)
R^2	0.060	0.082	0.166	0.043	0.010
Panel B					
Health cadres	0.047	-0.142*	-0.134	-0.045	0.004
	(0.094)	(0.082)	(0.121)	(0.099)	(0.006)
Nominated	-0.131	-0.116	0.060	0.131	0.005
	(0.079)	(0.081)	(0.104)	(0.113)	(0.006)
Ν	2,777	2,777	2,778	2,677	2,777
R^2	0.065	0.082	0.172	0.047	0.010
Control mean	0.000	0.000	0.000	0.000	0.014
p-value: Health cadres vs Nominated	0.107	0.185	0.228	0.318	0.650

Health cadres treatment effects by individual characteristics



- Low socio-economic status
- Female
- Those valuing information from close circle and locals
- All positive response to health cadres

Background

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- · Personal approach by non-laypersons local ambassadors did not increase vaccination
- Null effects on knowledge, beliefs, and sources of hesitancy \rightarrow our respondents very hesitant and complacent
- \cdot Even door-to-door vaccination drives by police and BIN \neq accelerated progress
- Suggestive evidence of health cadres treatment effects w.r.t. SES, gender, and helpful source of information
- When information is already widespread as in this context, different strategies are needed to push higher vaccination rate

Thank You!

Pamphlet Back



hilana sendiri. Efek

membanaun dava

tahan tubuh supaya

vana masuk, jadi kita

tidak sakit, atau sakit

bisa menausir virus

sampina menuniukkan

bahwa vaksin sedana

atau jantuna Anda

setelah konsultasi

dengan tengga

tetap dapat divaksin

tidak divaksin tubuh

rentan dari penyakit

akibat COVID-19.

akan lebih lemah dan

kesebatan Justru kalau

Dengan mendapatkan vaksin lengkap, kita lindungi diri sendiri, orang-orang yang kita sayangi, dan orang lain di sekitar kita.

Behavioral change communication specialist helped prepare pocketbook • Back



Participants' characteristics balance across baseline characteristics Pack

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	
			Mean			Difference between Groups (p-value)		
	N	Laypersons	Health Cadres	Nominated	Health Cadres vs Laypersons	Nominated vs Laypersons	Health Cadres vs Nominated	
Female	3254	0.565	0.585	0.595	0.474	0.290	0.729	
Age	3254	48.669	48.925	48.978	0.797	0.753	0.956	
Married	3254	0.741	0.732	0.747	0.709	0.776	0.545	
Unemployed	3250	0.551	0.562	0.534	0.721	0.556	0.318	
Primary or lower education	3254	0.709	0.692	0.697	0.519	0.639	0.871	
Had childhood immunization	2838	0.709	0.732	0.710	0.612	0.993	0.584	
Received any social assistance benefits	3254	0.793	0.777	0.789	0.624	0.890	0.718	
Years of schooling	3248	6.040	6.291	6.221	0.313	0.448	0.786	
Monthly HH exp. per capita (IDR '000)	3231	676.803	681.258	651.800	0.873	0.361	0.235	
Has health insurance	3254	0.625	0.664	0.643	0.268	0.603	0.526	
Morbidity index (0–1)	3250	0.134	0.131	0.130	0.737	0.618	0.882	
Vaccine intention (1–5)	3254	2.546	2.503	2.547	0.533	0.994	0.514	
Nearest distance to a health facility (km)	3254	0.560	0.594	0.549	0.841	0.939	0.770	
Distance to subdistrict (km)	3254	3.267	3.093	3.434	0.625	0.672	0.353	
<i>p</i> -value: Joint orthogonality test					0.959	0.816	0.914	

Ambassadors' characteristics: Table • Back

	(1)	(2)	(3)	(4)	(5)	(6)	(7)	
			Mean		Difference between Groups (p-value)			
	Ν	Laypersons	Health Cadres	Nominated	Health Cadres vs Laypersons	Nominated vs Laypersons	Health Cadres vs Nominated	
Age	270	37.587	40.656	39.906	0.022	0.080	0.553	
Female	279	0.617	0.895	0.344	0.000	0.000	0.000	
Monthly HH exp. per capita (IDR '000)	244	2173.494	2446.988	2480.769	0.222	0.146	0.879	
Secondary or higher education	239	0.864	0.880	0.893	0.771	0.580	0.786	
Trust vaccine preventing death	279	0.911	0.888	0.893	0.372	0.495	0.873	
Community participation	279	0.387	0.470	0.433	0.037	0.265	0.287	
Vaccination status								
2^{nd} dose	279	0.479	0.516	0.422	0.613	0.444	0.204	
3^{rd} dose	279	0.489	0.453	0.556	0.615	0.372	0.163	
1^{st} dose	279	0.032	0.032	0.022	0.990	0.687	0.695	
Occupation								
Government village official	255	0.081	0.135	0.475	0.257	0.000	0.000	
Community worker volunteer	255	0.023	0.135	0.025	0.006	0.942	0.007	
Employee	255	0.465	0.146	0.275	0.000	0.011	0.042	
Housewife	255	0.372	0.562	0.213	0.012	0.023	0.000	
Unemployed student	255	0.058	0.022	0.013	0.234	0.109	0.621	
Total	279	94	95	90				

Source of hesitancy across groups at endline • Back



Baseline predictors of vaccination take-up/registration



Baseline predictors of vaccination intention

